

| <b>State</b>       | <b>Agency</b>   | <b>Agency Home Link</b>   | <b>Link to Complaint Process</b>  |
|--------------------|---|---|---|
| <b>Alabama</b>     | Alabama Commission on Higher Education  | <a href="http://ache.edu/">http://ache.edu/</a>   | <a href="http://ache.edu/ACHE_Reports/Forms/SARA/StudentComplaint.pdf">http://ache.edu/ACHE_Reports/Forms/SARA/StudentComplaint.pdf</a>   |
|                    | Alabama Community College System, Private School Licensure Division                                     | <a href="https://www.accs.edu/">https://www.accs.edu/</a>                               | <a href="https://www.accs.edu/index.cfm/school-licensure/complaints/">https://www.accs.edu/index.cfm/school-licensure/complaints/</a>   |
| <b>Alaska</b>      | Alaska Commission on Postsecondary Education  | <a href="http://akadvantage.alaska.gov/">http://akadvantage.alaska.gov/</a>             | <a href="https://acpe.alaska.gov/ConsumerProtection">https://acpe.alaska.gov/ConsumerProtection</a>   |
| <b>Arizona</b>     | Arizona State Board for Private Postsecondary Education   | <a href="https://ppse.az.gov/">https://ppse.az.gov/</a>                                 | <a href="https://ppse.az.gov/complaint">https://ppse.az.gov/complaint</a>   |
| <b>Arkansas</b>    | Arkansas Department of Higher Education   | <a href="https://www.adhe.edu/">https://www.adhe.edu/</a>                               | <a href="https://www.adhe.edu/students-parents/colleges-universities/student-grievance-form/">https://www.adhe.edu/students-parents/colleges-universities/student-grievance-form/</a> |
|                    | Arkansas State Board of Private Career Education  | <a href="http://www.sbpce.org/">http://www.sbpce.org/</a>                               | <a href="https://sbpce.wufoo.com/forms/form-8040-complaint-form/">https://sbpce.wufoo.com/forms/form-8040-complaint-form/</a>   |
| <b>California</b>  | Department of Consumer Affairs, Bureau for Private Postsecondary Education                              | <a href="http://www.bppe.ca.gov/">http://www.bppe.ca.gov/</a>                           | <a href="http://www.bppe.ca.gov/forms_pubs/complaint.pdf">http://www.bppe.ca.gov/forms_pubs/complaint.pdf</a>   |
| <b>Colorado</b>    | Colorado Department of Education, Private Occupational School Division and the Degree Authorization Act | <a href="https://highered.colorado.gov/dpos/">https://highered.colorado.gov/dpos/</a>   | <a href="https://highered.colorado.gov/DPOS/Students/complaint.html">https://highered.colorado.gov/DPOS/Students/complaint.html</a>   |
| <b>Connecticut</b> | State of Connecticut Department of Higher Education   | <a href="http://www.ctdhe.org/">http://www.ctdhe.org/</a>                               | <a href="https://portal.ct.gov/DCP/Complaint-Center/Consumers--Complaint-Center">https://portal.ct.gov/DCP/Complaint-Center/Consumers--Complaint-Center</a>                           |
| <b>Delaware</b>    | Delaware Department of Education  | <a href="https://www.doe.k12.de.us/domain/226">https://www.doe.k12.de.us/domain/226</a> | <a href="https://www.doe.k12.de.us/sara">https://www.doe.k12.de.us/sara</a><br><a href="#">Student Complaint Policy</a> and <a href="#">Student Complaint Form</a> .                  |

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| <b>District of Columbia</b> | Education Licensure Commission                                   | <a href="https://osse.dc.gov/service/higher-education-licensure-commission-helc">https://osse.dc.gov/service/higher-education-licensure-commission-helc</a> | <a href="https://osse.dc.gov/service/higher-education-licensure-commission-helc-public-complaints">https://osse.dc.gov/service/higher-education-licensure-commission-helc-public-complaints</a>   |
| <b>Florida</b>              | Commission for Independent Education                             | <a href="http://www.fldoe.org/cie/">http://www.fldoe.org/cie/</a>   | <a href="http://www.fldoe.org/policy/cie/file-a-complaint.shtml">http://www.fldoe.org/policy/cie/file-a-complaint.shtml</a>   |
| <b>Georgia</b>              | Nonpublic Postsecondary Education Commission                     | <a href="http://www.gnpec.org">www.gnpec.org</a>  | <a href="https://gnpec.georgia.gov/student-complaints">https://gnpec.georgia.gov/student-complaints</a>   |
| <b>Hawaii</b>               | Department of Commerce and Consumer Affairs, Consumer Protection | <a href="http://hawaii.gov/dcca">http://hawaii.gov/dcca</a>   | <a href="http://cca.hawaii.gov/ocp/consumer-complaint/">http://cca.hawaii.gov/ocp/consumer-complaint/</a>   |
| <b>Idaho</b>                | State Board of Education   | <a href="http://www.boardofed.idaho.gov/">http://www.boardofed.idaho.gov/</a>   | <a href="https://boardofed.idaho.gov/higher-education-private/private-colleges-degree-granting/student-complaint-procedures/">https://boardofed.idaho.gov/higher-education-private/private-colleges-degree-granting/student-complaint-procedures/</a> |
| <b>Illinois</b>             | Illinois Board of Higher Education                               | <a href="http://www.ibhe.org/default.htm">http://www.ibhe.org/default.htm</a>   | <a href="http://complaints.ibhe.org/">http://complaints.ibhe.org/</a>   |
| <b>Indiana</b>              | Indiana Board for Proprietary Education                          | <a href="http://www.in.gov/bpe/index.htm">http://www.in.gov/bpe/index.htm</a>   | <a href="http://www.in.gov/che/2744.htm">http://www.in.gov/che/2744.htm</a>   |
| <b>Iowa</b>                 | Iowa College Student Aid Commission                              | <a href="https://www.iowacollegeaid.gov/">https://www.iowacollegeaid.gov/</a>   | <a href="https://www.iowacollegeaid.gov/sdrf-start">https://www.iowacollegeaid.gov/sdrf-start</a>   |
| <b>Kansas</b>               | Kansas Board of Regents  | <a href="http://www.kansasregents.org/">http://www.kansasregents.org/</a>   | <a href="https://www.kansasregents.org/academic_affairs/private_out_of_state/complaint_process">https://www.kansasregents.org/academic_affairs/private_out_of_state/complaint_process</a>   |
| <b>Kentucky</b>             | Council on Postsecondary Education                               | <a href="http://cpe.ky.gov/#">http://cpe.ky.gov/#</a>   | <a href="http://cpe.ky.gov/campuses/consumer_complaint.html">http://cpe.ky.gov/campuses/consumer_complaint.html</a>   |
| <b>Louisiana</b>            | Board of Regents   | <a href="http://regents.state.la.us/">http://regents.state.la.us/</a>   | Complaints may be sent to the Louisiana Attorney General's Office<br><a href="https://www.ag.state.la.us/ConsumerDisputes">https://www.ag.state.la.us/ConsumerDisputes</a>  |

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|                      |  |   | Alternatively, complaints may also be sent to:<br>Louisiana Board of Regents, Attn: Nancy Beall or Dr.<br>Larry Trembly, P.O. Box 3677,<br>Baton Rouge, LA 70821-3677<br><a href="http://regents.state.la.us/assets/docs/2013/03/ProprietarySchoolsRulesAndRegulations.pdf">http://regents.state.la.us/assets/docs/2013/03/ProprietarySchoolsRulesAndRegulations.pdf</a> (Ch. 17) |
| <b>Maine</b>         | Department of Education                                      | <a href="http://www.maine.gov/education/">http://www.maine.gov/education/</a>   | <a href="https://www.maine.gov/doe/cds/duprocess">https://www.maine.gov/doe/cds/duprocess</a>   |
| <b>Maryland</b>      | Maryland Higher Education Commission                         | <a href="http://www.mhec.state.md.us/">http://www.mhec.state.md.us/</a>         | <a href="http://mhec.maryland.gov/institutions_training/Pages/career/pcc/complaint.aspx">http://mhec.maryland.gov/institutions_training/Pages/career/pcc/complaint.aspx</a>   |
| <b>Massachusetts</b> | Massachusetts Board of Higher Education                      | <a href="http://www.mass.edu/">http://www.mass.edu/</a>                         | <a href="http://www.mass.edu/forstufam/complaints/complaints.asp">http://www.mass.edu/forstufam/complaints/complaints.asp</a>   |
| <b>Michigan</b>      | Department of Licensing and Regulatory Affairs               | <a href="http://www.michigan.gov/lara/">http://www.michigan.gov/lara/</a>       | <a href="http://www.michigan.gov/lara/0,4601,7-154-61343_35395_35396---,00.html">http://www.michigan.gov/lara/0,4601,7-154-61343_35395_35396---,00.html</a>   |
| <b>Minnesota</b>     | Minnesota Office of Higher Education                         | <a href="https://www.ohe.state.mn.us/">https://www.ohe.state.mn.us/</a>         | <a href="http://www.ohe.state.mn.us/mPg.cfm?pageID=1078">http://www.ohe.state.mn.us/mPg.cfm?pageID=1078</a>   |
| <b>Mississippi</b>   | Mississippi Commission on College Accreditation              | <a href="http://www.mississippi.edu/mcca/">http://www.mississippi.edu/mcca/</a> | <a href="http://www.mississippi.edu/mcca/student_complaint_process.asp">http://www.mississippi.edu/mcca/student_complaint_process.asp</a>   |
| <b>Missouri</b>      | Missouri Department of Higher Education                      | <a href="https://dhe.mo.gov">https://dhe.mo.gov</a>                             | <a href="https://dhe.mo.gov/documents/POLICYONCOMPLAINTRESOLUTION-reviseddraft.pdf">https://dhe.mo.gov/documents/POLICYONCOMPLAINTRESOLUTION-reviseddraft.pdf</a>   |
| <b>Montana</b>       | Montana University System, Montana Board of Regents          | <a href="http://mus.edu/board">http://mus.edu/board</a>                         | <a href="https://app.doj.mt.gov/apps/Oscar/complaint_start.aspx">https://app.doj.mt.gov/apps/Oscar/complaint_start.aspx</a>   |
| <b>Nebraska</b>      | Nebraska Coordinating Commission for Postsecondary Education | <a href="https://ccpe.nebraska.gov/">https://ccpe.nebraska.gov/</a>             | <a href="https://ccpe.nebraska.gov/student-complaints-against-postsecondary-institutions">https://ccpe.nebraska.gov/student-complaints-against-postsecondary-institutions</a>   |
| <b>Nevada</b>        | Nevada Commission on Postsecondary Education                 | <a href="http://www.cpe.state.nv.us/">http://www.cpe.state.nv.us/</a>           | <a href="http://cpe.nv.gov/Students/Students_Home/">http://cpe.nv.gov/Students/Students_Home/</a>   |

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| <b>New Hampshire</b>  | New Hampshire Postsecondary Education Commission                                 | <a href="http://www.nh.gov/postsecondary/">http://www.nh.gov/postsecondary/</a>   | <a href="https://www.education.nh.gov/highered/compliance-allegation.htm">https://www.education.nh.gov/highered/compliance-allegation.htm</a>  |
| <b>New Jersey</b>     | Secretary of Higher Education  | <a href="https://www.state.nj.us/highereducation/">https://www.state.nj.us/highereducation/</a>   | <a href="http://www.state.nj.us/highereducation/OSHEComplaintInstructions.shtml">http://www.state.nj.us/highereducation/OSHEComplaintInstructions.shtml</a>  |
| <b>New Mexico</b>     | New Mexico Higher Education Department   | <a href="http://www.hed.state.nm.us/">http://www.hed.state.nm.us/</a>   | <a href="http://www.hed.state.nm.us/students/hed-student-complaint-form.aspx">http://www.hed.state.nm.us/students/hed-student-complaint-form.aspx</a>  |
| <b>New York</b>       | Office of College and University Evaluation, New York State Education Department | <a href="http://www.highered.nysed.gov/ocu/e/">http://www.highered.nysed.gov/ocu/e/</a>   | <a href="http://www.nysed.gov/college-university-evaluation/filing-complaint-about-college-or-university">http://www.nysed.gov/college-university-evaluation/filing-complaint-about-college-or-university</a>  |
| <b>North Carolina</b> | Board of Governors for the University of North Carolina                          | <a href="http://www.northcarolina.edu/">http://www.northcarolina.edu/</a>   | <a href="https://www.northcarolina.edu/complaints">https://www.northcarolina.edu/complaints</a>  |
| <b>North Dakota</b>   | North Dakota University System   | <a href="http://www.ndus.edu/system/state-authorization/">http://www.ndus.edu/system/state-authorization/</a>   | <a href="http://www.ndus.edu/system/state-authorization/">http://www.ndus.edu/system/state-authorization/</a><br><br><b>Cheryl Thompson, M.S.Ed.</b><br>Outreach Manager, Core Technology Services of the North Dakota University System<br>2000 44th St. SW, Suite 301<br>Fargo, ND 58103<br><a href="mailto:stateauth@ndus.edu">stateauth@ndus.edu</a> |
| <b>Ohio</b>           | Ohio Department of Higher Education  | <a href="https://www.ohiohighered.org/board">https://www.ohiohighered.org/board</a>   | <a href="https://www.ohiohighered.org/students/complaints">https://www.ohiohighered.org/students/complaints</a>  |
| <b>Oklahoma</b>       | State Regents for Higher Education   | <a href="http://www.okhighered.org/">http://www.okhighered.org/</a>   | <a href="http://www.okhighered.org/current-college-students/complaints.shtml">http://www.okhighered.org/current-college-students/complaints.shtml</a>  |
| <b>Oregon</b>         | Office of Degree Authorization   | <a href="http://www.oregon.gov/highered/institutions-programs/private/Pages/office-degree-authorization.aspx">http://www.oregon.gov/highered/institutions-programs/private/Pages/office-degree-authorization.aspx</a> | <a href="http://www.oregon.gov/highered/institutions-programs/private/Pages/private-postsecondary-complaints.aspx">http://www.oregon.gov/highered/institutions-programs/private/Pages/private-postsecondary-complaints.aspx</a>  |

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| <b>Pennsylvania</b>   | Pennsylvania Department of Education, Postsecondary Education | <a href="http://www.education.pa.gov">http://www.education.pa.gov</a>     | <a href="http://www.education.pa.gov/postsecondary-adult/college%20and%20career%20education/pages/students-complaints.aspx">http://www.education.pa.gov/postsecondary-adult/college%20and%20career%20education/pages/students-complaints.aspx</a>                           |
| <b>Rhode Island</b>   | Rhode Island Board of Governors for Higher Education          | <a href="https://www.riopc.edu/">https://www.riopc.edu/</a>               | <a href="https://www.riopc.edu/page/student_complaint/">https://www.riopc.edu/page/student_complaint/</a>   |
| <b>South Carolina</b> | Commission on Higher Education                                | <a href="http://www.che.sc.gov/">http://www.che.sc.gov/</a>               | <a href="http://www.che.sc.gov/CHE_Docs/academicaffairs/SARA/ComplaintForm.pdf">http://www.che.sc.gov/CHE_Docs/academicaffairs/SARA/ComplaintForm.pdf</a>   |
| <b>South Dakota</b>   | South Dakota Board of Regents                                 | <a href="http://www.sdbor.edu/">http://www.sdbor.edu/</a>                 | <a href="https://www.sdbor.edu/administrative-offices/academics/SD-SARA/documents/ComplaintForm-SD-SARA.pdf">https://www.sdbor.edu/administrative-offices/academics/SD-SARA/documents/ComplaintForm-SD-SARA.pdf</a>   |
| <b>Tennessee</b>      | Tennessee Higher Education Commission                         | <a href="http://www.tn.gov/thec/">http://www.tn.gov/thec/</a>             | <a href="https://www.tn.gov/thec/bureaus/student-aid-and-compliance/postsecondary-state-authorization/request-for-complaint-review.html">https://www.tn.gov/thec/bureaus/student-aid-and-compliance/postsecondary-state-authorization/request-for-complaint-review.html</a> |
| <b>Texas</b>          | Higher Education Coordinating Board                           | <a href="http://www.thecb.state.tx.us/">http://www.thecb.state.tx.us/</a> | <a href="http://www.thecb.state.tx.us/index.cfm?objectid=989FE9A0-2213-11E8-BC500050560100A9">http://www.thecb.state.tx.us/index.cfm?objectid=989FE9A0-2213-11E8-BC500050560100A9</a>   |
| <b>Utah</b>           | Utah System of Higher Education                               | <a href="https://higheredutah.org/">https://higheredutah.org/</a>         | <a href="https://higheredutah.org/submitcomplaints/">https://higheredutah.org/submitcomplaints/</a>   |

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| <b>Vermont</b>       | Agency of Education   | <a href="http://education.vermont.gov/">http://education.vermont.gov/</a> | <p>Send complaint and necessary documentation to:</p> <p>Cassandra Ryan<br/> Vermont Agency of Education<br/> Postsecondary Approval Coordinator<br/> <a href="mailto:cassandra.ryan@vermont.gov">cassandra.ryan@vermont.gov</a></p> <p>Written complaint should include the information listed under section, "Other complaints", found in the following link:<br/> <a href="https://education.vermont.gov/documents/postsecondary-program-complaint-resolution">https://education.vermont.gov/documents/postsecondary-program-complaint-resolution</a></p> |
| <b>Virginia</b>      | State Council of Higher Education for Virginia  | <a href="http://www.schev.edu/">http://www.schev.edu/</a>                 | <a href="http://www.schev.edu/index/students-and-parents/resources/student-complaints">http://www.schev.edu/index/students-and-parents/resources/student-complaints</a>  |
| <b>Washington</b>    | Washington Student Achievement Council  | <a href="http://www.wsac.wa.gov/">http://www.wsac.wa.gov/</a>             | <a href="http://www.wsac.wa.gov/student-complaints">http://www.wsac.wa.gov/student-complaints</a>  |
| <b>West Virginia</b> | Higher Education Policy Commission  | <a href="http://www.wvhepc.edu/">http://www.wvhepc.edu/</a>               | <a href="http://www.wvhepc.edu/wp-content/uploads/2014/10/Student-Complaint-Process-revised.pdf">http://www.wvhepc.edu/wp-content/uploads/2014/10/Student-Complaint-Process-revised.pdf</a>  |
| <b>Wisconsin</b>     | State of Wisconsin Department of Safety and Professional Services<br>Wisconsin Education Approval Program | <a href="http://eab.state.wi.us/">http://eab.state.wi.us/</a>             | <a href="https://dsps.wi.gov/Pages/Programs/EducationalApproval/Student.aspx">https://dsps.wi.gov/Pages/Programs/EducationalApproval/Student.aspx</a>  |
| <b>Wyoming</b>       | Wyoming Department of Education   | <a href="https://edu.wyoming.gov/">https://edu.wyoming.gov/</a>           | <p>Complaint Form<br/> <a href="https://edu.wyoming.gov/downloads/schools/student-complaint-process.pdf">https://edu.wyoming.gov/downloads/schools/student-complaint-process.pdf</a></p>   |

